

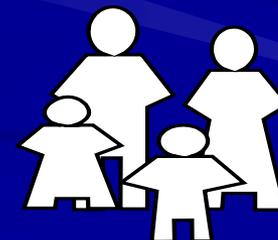


South Dakota National Guard

Family Readiness Annual Training Briefing



1-800-658-3930 or familyprogram@sd.ngb.army.mil





Family Readiness

We will discuss:



- *Annual Training*
 - *What is it?*

- *How to Prepare*
 - *Your family for your absence.*

- *Emergency Procedures*
 - *Who to contact and how?*





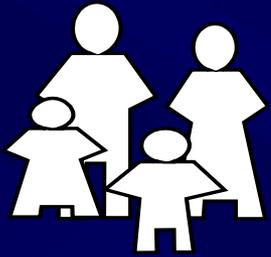
Family Readiness

What is Annual Training?



■ ***Annual Training***

- Is when National Guard personnel leave for training duty in the United States and around the world.
- Short deployments (Normally 15 days).
- Normally annual training exercises are conducted in a field environment, at a remote location.
- The exercises are conducted under simulation of actual combat operations to prepare for deployment.

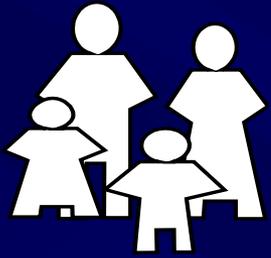


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How do I prepare?



- Absences from the family due to annual training requires planning by service and family members in order to be successful. In case of emergencies,
 - Ensure your family has your complete contact information to unit, rank, Social Security Number.
 - Ensure your family has the Family Assistance Center Phone Number, 1-800-658-3930 - Rapid City or 1-866-597-0017 - Brookings



Family Readiness



What is the Family Assistance Center?

- Families primary contact for resources and questions
- Assistance with Emergent and Non Emergent Situations
- 24 hour operation
- 1-800-658-3930 Rapid City
- 1-866-597-0017 Brookings



Family Readiness

How do I prepare?



■ Also,

- Ensure family has access to money or enough money during your absence.
- Ensure your family has transportation and that it is in good repair.
- Knows where water shuts off, fuse box, septic systems, financial and other important information is.
- Have a trustworthy support system in place for your family.



Family Readiness

How do I prepare?



- Families, in case of an emergency ensure that:
 - Your contact information on your unit Family Readiness Group's Telephone Tree is current.
 - If you are leaving town, inform your lead volunteer and give them your out-of-town contact information.
 - Post your service member's contact information on your refrigerator and share it with family and friends in case you are hurt so they also know how to contact your service member.



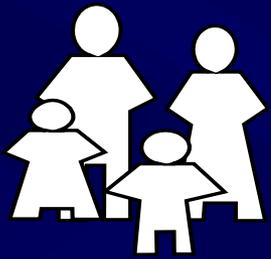
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What do I do in case of emergency?



■ What to do if you need to:

1. Contact your service member with important information, for example, a child broke their leg, the car engine blew up, etc.
2. You need only to have a message delivered to your service member or
3. You need your service member to call home.
4. Call the Family Assistance Center at 1-800-658-3930 in Rapid City or 1-866-597-0017 in Brookings.



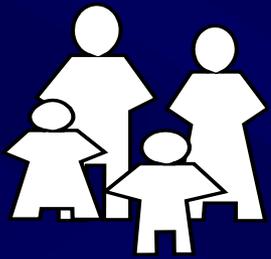
Family Readiness

What do I do in case of emergency?



Required information for message *(the more information you have the more quickly contact may occur)*

- Service member's Full Name and Rank
- Social Security Number
- Relationship to you
- Unit Designation *(for example, 211th Sapper)*
 - and unit's home station location
- Location where unit is training (town /area)



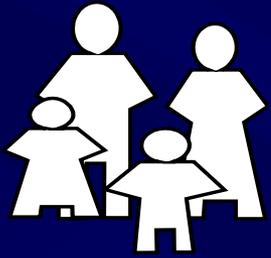
Family Readiness

What do I do in case of emergency?



■ How does the Family Assistance Center work?

1. Once your call is received and all information gathered,
2. The information will be forwarded to the unit.
3. The unit will give the message to the service member.
4. We will call you and confirm the message was delivered.



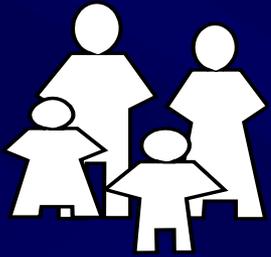
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What do I do in case of emergency?



■ How does the message process work?

- If you are awaiting a call back, please remember the unit is in the field training or possibly in class so it may take a while (maybe a few hours).
- Please also remember, (if in the field) the unit's communication capabilities may also be limited.
- Please also note that our office is unable to deliver incomplete messages, for example, "Just have the service member call home." This causes undue stress on the unit and the service member. Without adequate information our office or the unit is unable to best assist you and your family.



Family Readiness

What do I do in case of emergency?



■ How does the message process work?

- If after a reasonable time, you have not received a call back, please call the Family Assistance Center again, our office will follow up.
- It is understood that things happen during the service member's absence that need to be addressed – our goal is to assist you.



Family Readiness

Red Cross Procedures



- How to Handle an Emergency Situation when your service member needs to return home from duty:
 1. Notify your local or national (1-877-272-7337) Red Cross.
 2. Red Cross verifies situation.
 3. Red Cross will notify Service Member's command.
 4. Commander will notify Service Member.

Red Cross notification does not guarantee return of the service member.



Family Readiness

Red Cross Procedures



■ *Required information needed to call the Red Cross* (the more information you have the more quickly notification may occur)

- Service member's Full Name and Rank
- Social Security Number
- Date of Birth
- Relationship to you
- Unit designation and location (where training)
- Address if overseas APO/FPO
- Name of unit commander w/alternate contact person (1SG) - Phone # if available



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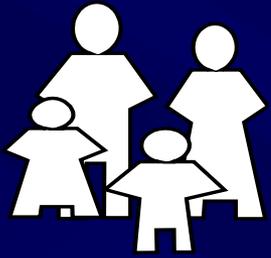
Red Cross Procedures



- Because of confidentiality (HIPA) Laws, Red Cross does not contact the Family Readiness Office.
 - However, you may contact our office with details once you have contacted the Red Cross – 1-800-658-3930 Rapid City or 1-866-597-0017 Brookings.
 - Than our office can also contact the command to alert them of a pending Red Cross message.

The Family Assistance Center can not guarantee the return of your service member.

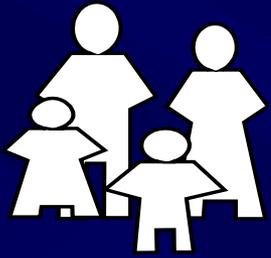
To best serve families, it is helpful for our staff to be made aware of pre-existing situations such as expectant births or poor health of a loved one.



Family Readiness



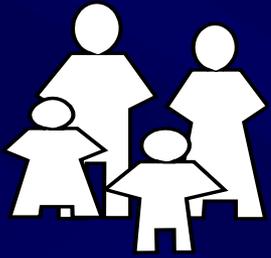
- Should your service member need to return home on emergency leave
 - Please note returning home could be at the service member's expense.



Family Readiness



- Being prepared helps to ensure a successful deployment, but sometimes despite our best plans we need some support or assistance
 - In the event of an emergency or serious situation
 - do not hesitate to contact the Family Assistance Center at 1-800-658-3930 – Rapid City or 1-866-597-0017 - Brookings.



Family Readiness



QUESTIONS

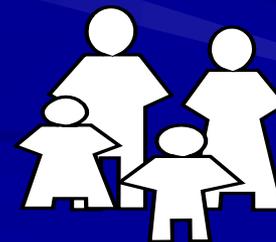
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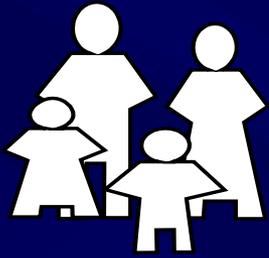
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Thank You!



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